SITCo.

Ski and Snowboard Instructor Training PO Box 791 Queenstown, New Zealand, 9348



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Terms and Conditions 2011

- 1. These terms and conditions apply to the contract between You (the client) and Us (The Ski Instructor Training Co.) for the provision of services relating to the ski/snowboard training, both technical and theoretical, the accommodation, the daily mountain transport, the provision of lift pass and any other services that fall under the concern of The Ski Instructor Training Co. as defined by this terms and condition document.
- 2. All new clients are required to fill out an application form and then have it confirmed by us in order to enter into a contract between the parties.
- 3. All information received by us will remain confidential, in adherence of the current New Zealand Privacy Laws.
- 4. To enter into a contract you must be 18 years of age.
- 5. The qualification that will be sat during and/or at the end of the program is run by the NZSIA (New Zealand Snowsports Instructors Alliance). The NZSIA are the official snowsports certification body of New Zealand, and they are independent of us. A "pass/fail" situation will arise and this will be decided solely by the NZSIA. It is up to you to achieve the required standard, we will facilitate your learning in order to achieve the standard, but we cannot guarantee that the standard will be achieved.
- 6. If at the start of the program we feel that your skiing/riding ability is not what you declared to us on your application form then we will inform you about this, and suggest that perhaps extra training be taken.
- 7. If we feel that your skiing/riding ability is not what you declared to us in your application form this does not alter the contract that we have unless we decide such, the decision is solely ours.
- 8. We expect that you will provide for your own full medical and snow sport insurance, including any repatriation, deportation, or alternative emergency cover.
- 9. It is your responsibility to endeavour to be present and responsible for all learning that we facilitate. This learning will include on snow training and evening sessions.
- 10. Non-attendance will be viewed as your responsibility.
- 11. We are an administrator and facilitator; any dispute with our sub contractors must be taken up with them directly.
- 12. We can only operate when we have an appropriate amount of bookings. If for any reason we discover that we will be unable to operate any particular program then we will notify you in writing at the first possible date. Any such cancellations on our behalf will result in you being fully refunded of monies paid. Any costs incurred by you outside of our program will not be in the realm of our refund policy.
- 13. We will insist that you contact us prior to any travel arrangements that you may make in order for us to confirm that the program will be going ahead and your application has been accepted. If you choose to make arrangements with out consulting us then you will take full responsibility for any costs incurred.
- 14. We will endeavour to make notifications regarding to point 13 in a good and reasonable business time frame.
- 15. We will endeavour to make your time in New Zealand as special as we can within the confines of these terms.
- 16. We will expect that you will come to New Zealand in order to learn to the best of your ability and enjoy your time.
- 17. We will expect that you will behave in a manner that does not offend or upset us, or any of our subcontractors.
- 18. Any behaviour or actions of yours that cause physical damage or harm, or attempt to cause physical damage or harm, or break the laws of New Zealand will be your own responsibility. If any such action has recompense or repercussion then you, and only you, will be fully responsible.
- 19. Unless you have made special arrangement with us, you will be living in a shared accommodation. We will fully expect you to consistently behave in such a manner that does not offend, annoy, or inconvenience, any of your housemates. This we believe to be reasonable behavior.
- 20. In regard to point 19, we feel that reasonable behaviour shall be that of a person who has declared to us that they are on our course, to study and learn a physical activity, which will require yourself and those you share accommodation with to be in a healthy, fit and well rested state.
- 21. If it is brought to our attention that you are not behaving in a reasonable manner then we will, verbally bring the problem to your attention, then if unreasonable behaviour continues we will be bring the problem to your attention in writing. If the problem still continues then we will be asking you to leave the accommodation and continue the course by finding your own accommodation at your own cost.

